



# FAQs

## 1. Is this really free or are you going to take my insurance or credit card information?

Yes, this event is TOTALLY FREE!!! We will not take any insurance or payment information from you. Any services that are listed on our flyer are completely free on your registration and treatment day.

## 2. Why is the event split into two days this year?

Last year participation in our event tripled and we did not have the manpower or the space to see everyone on Freedom Day, even though we gave it our best effort. Splitting it into a registration day and a treatment day allows us to make appointment times for patients, decreasing the wait, and allows for any health history concerns to be addressed prior to the appointment so we do not have to turn away patients for pre-medication reasons.

## 3. Who can register to be a participant in this event?

Active duty military, veterans, and retired military and their spouses may register to be a participant in this year's event.

## 4. How do we register for this event?

Registration for the event will be from 8:00AM until Noon on Friday, October 13th. Military ID or proof of service will be verified at registration so please be sure to bring it with you. Registration will be first come, first served. At registration you will receive a number that corresponds with your place in line, you will complete your health history paperwork, and receive a panoramic x-ray for diagnostic purposes. We ask that you please bring a list of all of your current medications and a list of your doctors and their contact information in case the treating dentist needs to get preapproval. Please note, registration will not be a guarantee of treatment.

## 5. What will the wait be like?

This is the first time we have done a registration day, so we cannot predict the wait. However, just like in years past, it is first come, first served. Those who register first will also receive the first appointments. We can tell you that last year the line wrapped around the building by 6:30AM.

## 6. Why do these doctors participate in this event?

Our doctors and their staff are beyond grateful for the sacrifices that our service men and women make in order to provide us with the FREEDOM we have here at home. They feel that giving back on this day is one of the ways they can best show their appreciation. Also, some of our doctors, their staff, and volunteers and their family members are veterans themselves!

## 7. What services are the doctors providing during this event?

As a combined effort, these offices are providing the following services for FREE at this year's event:

- Limited Dental Exams
- All necessary dental x-rays
- Dental Cleanings
- Necessary Fillings
- Root Canals
- Extractions
- Orthodontic Exams

## 8. Which doctors are participating in your event?

The following doctors are participating in this year's event:

- Dr Melvin Benson, Jr. & Dr. Jacob S. Dunham from Integrated Dental
- Dr. Ralph R. Reynolds from Reynolds Oral & Facial Surgery
- Dr. Taher Dhoon from Greeley Dental Care
- Dr. David D. Richter from Richter Orthodontics
- Dr. Brad LeValley from Northern Colorado Endodontics
- Dr. Lisa Anderson from Premier Endodontics

## 9. When do we receive treatment?

Although you register on Friday, October 13, dental treatment **will not** be completed on that day. After a thorough health history is completed and your panoramic x-ray is taken, a doctor will review your chart in the following week to identify your most pressing dental need. Once the patient's need is established, a volunteer will call to make an appointment for you with the appropriate doctor.

**Treatment will be scheduled for some time between 7am and 7pm on Friday, November 10, 2017.**

***Please note, registration is not a guarantee of treatment.***

## 10. Why is registration not a guarantee of treatment?

There are several reasons we cannot guarantee that you will receive dental treatment even though you have registered. First, your team of physicians may not feel you are healthy enough to undergo any dental treatment. Second, our space and operator chairs are limited. We can only see as many people as we have chairs. Third, even though our doctors and volunteers work tirelessly with few breaks for 12+ hours, they can still only safely treat a certain number of patients in the given time period. We have and still are soliciting more volunteer doctors and staff, but at this time the only commitments we have are from the doctors listed above.

## 11. Why will I not receive all of the dental work I need in one day?

Due to the high demand throughout the community and limited volunteers, we can only treat your most pressing dental needs at this time in order to see more participants at the event. Our goal is to get you out of pain or stable and on your way to a healthy smile.